Evaluation of Consumer Satisfaction

A Case Study of LPG Users in Dharwad City

Dr. G.V. Kokkalaki

ABOUT THE AUTHOR

Dr. G.V. Kokkalaki has good academic credential. He completed M.Com. Degree from Karnatak University, Dharwad in 1992. M.Phil. and the Ph.D. from Shivaji University, Kolhapur in 1996 & 2009 respectively. M.B.A. in Distance Education in 2012. He has 23 years of teaching experience out of which 14 years in Basaveshwar Vidyavardhak Sangha's Sri S.R. Kanti College, Mudhol and presently, he is working as Assistant Professor of Commerce, C.S.I. College of Commerce, Dharwad since 2006 (9 years). He has written 10 research oriented books with ISBN numbers. To his credit, he has completed 2 Minor Research Projects from UGC. He is actively engaged in research. He has been recognized as a Research Guide in Commerce by different Universities. He has successfully guided 28 candidates for M.Phil. programme. He has published 8 Research Papers and has presented 42 papers in International, National and State Level Conferences respectively. He has also attended 10 Workshops. He has been awarded "Outstanding Paper Award" for the paper entitled "Retention of Employees in SME's through Motivation A Study" presented in International Conference held at University of Mumbai, Mumbai in 2012. He has been awarded with "Ratnashri" for academic achievement presented by Karnataka Samskrutika Academy, Bangalore in 2013.

SAMARTH PUBLICATIONS
Ram Nagar, 1st Cross,
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